## outsource



Curating specialist talent



# The Diversity Matters Insights Audit programme

Taking care of everything, for everyone

17%

of employees in the UK tech sector are women Here at Outsource UK, we believe that adopting genuinely inclusive recruitment practices requires businesses to support people from all walks of life in their career searches. After all, achieving total inclusion means considering everyone, and to ensure that everyone gets a fair chance, we enable underrepresented groups to have access to equal opportunities by adapting company hiring processes.

#### Helping you make a difference

There is no 'one size fits all' approach to candidate attraction, screening, interviewing or hiring practices. So to ensure a level of consistency, Outsource UK's Diversity Matters Insights Audit Programme supports underrepresented talent pools – those who frequently miss out on opportunities in standard recruitment processes. We help people secure the role they've longed for, and bring about positive change and a culture of innovation within businesses.

#### Tailor-made approaches

As companies begin to embrace inclusive recruitment, it is becoming apparent that a lack of agreement exists over who should be responsible for developing the culture of a business: Management, HR, or Marketing departments? Through our Diversity Matters Insights Audit programme, we will take care of everything for you; from the initial audit of your current recruitment processes to coaching your hiring community. We can also help you set up targeted attraction campaigns and create bespoke interview protocols; we can even connect you with the right partners to support you with specific recruitment initiatives.



Only 14% of workers are comfortable speaking to their managers about stress

The UK has the lowest percentage of female engineering professionals in Europe, at less than 10%

### The Diversity Matters Insights Audit programme

## Full end-to-end solution



#### Audit

- Set objectives
- Review current diversity split
- Understand brand perception
- Explore CSR opportunities
- Assess website accessibility
- Review job adverts

#### Educate

- Unconscious bias training
- Do's & don'ts of interviewing
- Behavioural interviewing
- techniques
- Meetups
- Webinars and podcasts
- Partnering

#### Deliver

- Returner programme
- Assessment centres
- Microsite & targeted campaigns
- Project-based RPOs
- Passive engagement
- Apprentices, interns, graduates, veterans

#### Revise

• Assess all KPIs, revisit and refresh

## Why is Diversity & Inclusion so important? It makes sense!

- Becoming a diverse and inclusive employer is simply the RIGHT thing to do
- Diverse teams perform better
- Diverse groups offer a solution to plug the talent gap
- Diversity gives companies a better understanding of their customers
- Diverse teams provide access to greater innovation and creativity
- Individuals who feel included stay longer
- Diversity initiatives boost a brand's perception as an innovative employer
- Organisations that don't manage diversity initiatives properly may fall behind
- It's what society wants

Your Diversity and Inclusion Client Partner Claire Farrow

Diversity brings us all opportunities to learn new things and personally develop



Claire started her career with Outsource in 2009 as a recruiter for a number of Outsource's key accounts. From there, she moved over to account, and later, programme manage Outsource's two largest financial services accounts, supporting with contingent, executive and permanent hiring strategies. After 8 years in this role, Claire now spends her time advising clients on diverse hiring best practices. In 2017, she set up the Outsource UK Inspiring Inclusion team to highlight the worrying lack of diversity and inclusion in the tech and engineering sectors.

"After a review of our advertising and job descriptions, Outsource UK provided us with useful insights and guidance.Outsource gave us a new perspective on potential barriers for female candidates while providing pointers on strategy and the language useful in effectively communicating with potential new recruits"

Senior executive, CRA Risk

## outsource

Birmingham • Edinburgh • London • Manchester • Swindor

Get in touch to find out more about the specialist recruitment services we offer:

Curating specialist talent

T: 01793 430 021 E: diversity@outsource-uk.co.uk