

IT Business Analyst – WMS - Logistics & Supply Chain specialist

The IT Business Analyst role requires a combination of first class analysis and document writing skills, combined strong knowledge of the Logistics & Supply Chain industry. The role is primarily concerned with activities related to the on-site deployment and modification of Logistics systems, principally:

- Blue Yonder (formerly JDA) Dispatcher Warehouse Management System
- Client's own in-house Transport Management Systems
- Tibco Middleware Tool

The client takes a structured approach to system delivery, and the Business Analyst undertakes a prominent role in all stages, as outlined in the BA Activities section below.

1.1 Requirements for the role

<u>4PL/3PL Experience</u>	<u>Warehouse/Transport/ Supply Chain experience</u>	<u>General skills</u>
IT Business Analysts are to have 3 to 5 years' experience within the IT Department of a Logistics/Supply Chain organisation. Alternatively they have similar experience in the Logistics team/department of a retail or industrial organisation.	A proven track record of both Operational and Systems knowledge, with very strong operational knowledge WMS/TMS experience.	First-class analytical skills are required, and the ability to create process flows and write clear concise documents is essential. Strong communication skills (written and verbal) are also essential, as is experience of running workshops and testing software.

1.2 Key activities

IT BAs are required to clearly define the Business Requirements ("AS-IS" and "TO-BE") in writing, and then determine how the system/s selected will be used to meet the requirements (including identifying any changes). They are effectively the project "owner" of the system solution and are responsible for the IT solution meeting the agreed business requirements.

The client's IT BAs lead workshops to elicit the business and systems requirements and clearly document those requirements to current templates / standards, through a combination of diagramming and clear, concise, business English.

They ensure that all changes/functional specifications meet the business stated requirements, and where necessary define the interface mappings or functionality changes required (the "what", but not the technical details of "how" they would be achieved – this would be performed by the relevant application teams/providers).

Working with the Tester/Test Manager, the BA will work to support them in defining the relevant test cases and conditions, define test data needed and write the necessary test scripts for functional and then integration testing (often performed with the client).

The IT BA will perform a handover of the project to an IT Implementer, informing them of all relevant information required to support the project through the Go-live and post implementation periods.

To discuss this role further, please email logistics@outsources-uk.co.uk