

## IT Project Manager – WMS - Logistics & Supply Chain specialist

The Project Manager will be the person responsible for the delivery of all IT Work streams to the wider project, and will work under the direction of the overall Project Manager, and will also be supported and directed by a Project Portfolio or Programme Director from the client's IT Department.

The IT Project Manager will undertake key activities such as stakeholder management, including supplier management, client management, operations (including the IT internal customer), management, all IT work streams, including testing.

The IT Project Manager will also be responsible for the ensuring that the project is delivered within the definition of the Project Management Methodology (CPM) and that all CPM specified documents, appropriate to the project, are delivered in good order, and signed-off, as required.

### 1.1 Project Manager Competencies

The client's expectation is that the Project Managers provided will meet the following profile:

<b>IT Logistics / Supply Chain Background</b>	The project manager will have at least 5 years' experience in leading Operational (WMS/TMS) Systems Implementation projects in Logistics / Supply Chain roles.
<b>Specific experience of implementing the systems cited in the SOW</b>	Experience of implementing the specific systems specified in the SOW for individual projects would be preferred.
<b>Experience of working with corporate clients</b>	A successful track record of managing the delivery of projects to "Blue chip" corporate clients projects
<b>IT Competence</b>	The Project Manager should have a strong familiarity of the key logistics systems, such as Warehouse Management, Transport Management and Integration Systems.
<b>Budget Management</b>	Demonstrable experience of managing IT Implementation Budgets in excess of €100k.
<b>Advanced Communication Skills</b>	Demonstrable skills in both written and verbal communication are essential, as is a high level of proficiency in the writing of formal project documents, and emails.
<b>Advanced Language Skills</b>	A high-level of proficiency in both written and spoken English is required, supported by appropriate qualifications.
<b>Budget Management</b>	Demonstrable experience of managing IT Implementation Budgets in excess of €100k.

## **1.1.1 Managing site-based Infrastructure Deployment**

In addition, as well as managing the various application/system related IT work streams, many projects require that the IT PM oversees the provision of infrastructure services and the provision of hardware (RDT's, PC's, laptops, printers, etc.), as well as ensuring that activities such as site surveys, cabling and router installation are carried out.

The IT PM will be supported by a member of the Infrastructure Team (either an analyst or manager, depending on the scale of the project).

## **1.1.2 Operations Project Management Liaison**

An undocumented but significant aspect of the IT PM role, is the support that is often provided to Operation's PMs. It is regularly the case, that for a number of reasons the IT PM fulfils a remit that strictly speaking is wider than the management of IT work stream, filling in gaps where necessary to ensure that the project is successful.

## **1.1.3 3<sup>rd</sup> Party Liaison**

For some projects the IT PM will be required to liaise with other third party service / software providers on the client's behalf. This liaison is strictly limited to operational items, and will not include any element of commercial negotiation, which must be undertaken by an appropriate employee.

**To discuss this role further, please email [logistics@outsourcing-uk.co.uk](mailto:logistics@outsourcing-uk.co.uk)**